Strengthening communities one family at a time.

#CommunityInAction
Eliminating POVERTY and BUILDING Self-Sufficiency
What we do has an effect on the communities that we serve and on improving the quality of life of each individual in our communities.

- Anne M. Mitchell, Quin Rivers, Inc. Board President, Director of King William County Department of Social Services

Visit our website at www.QuinRivers.org for more information

Who We Are

Quin Rivers is a Virginia-based non-profit community action agency that provides leadership and support to advance the well-being of residents living in Central Virginia. Our service area includes the counties of: Caroline, Charles City, Hanover, King George, King and Queen, King William, New Kent, Spotsylvania, and Stafford. In addition, the agency serves the residents and families of the Town of West Point and the City of Fredericksburg. In all, the agency covers an area in excess of 2,700 square miles.

Our History

Quin Rivers was founded in 1970 as an outgrowth of the Economic Opportunity Act of 1964 to fight America’s War on Poverty. There are approximately 1,000 Community Action Agencies across the U.S. and its territories, serving more than 16.2 million people annually. Community Action Agencies are funded in part through the Federal Community Services Block Grant.

The name “Quin Rivers” stems from the Latin term ‘Quin’, which means “consisting of five”, and the rivers that form the boundaries of the agency’s service area:

- Chickahominy
- James
- Mattaponi
- Pamunkey
- Rappahannock

Why We Serve

Quin Rivers empowers community residents to become self-sufficient, live with dignity, pursue self-reliance, and achieve optimum health. Each of the Agency’s programs were established to address community needs and gaps in service to vulnerable populations. We seek to show the human face of poverty, advocate for those without a voice, and provide opportunities for success. Quin Rivers continually evaluates and updates services to efficiently utilize resources and meet the changing needs of individuals and families.

How We Help

Quin Rivers provides a variety of services to address the diverse needs of the communities served. Our programs include:

- Healthy Families
- Homeless Prevention
- Housing/Financial Counseling
- Project Discovery
- Project Hope
Dear Reader,

My career has been built upon my absolute conviction that it takes a community to do the work to keep families strong and to aid those who are the most vulnerable --- our youth, our less fortunate and our elderly. Quin Rivers Community Action Agency strengthens the individuals, the families and the community to help eliminate poverty and to help those individuals become self-sufficient. There is no higher calling and the staff at Quin Rivers prove daily that they share that conviction.

I am proud to serve on the Board of Directors of Quin Rivers Community Action Agency. I see a passion and a love of community in the planning and development of programs for the service area of the agency. There is a strong relationship between the Board and the staff and I believe that makes Quin Rivers a vibrant and thriving organization.

Respectfully,

Anne M. Mitchell
Board President
Dear Reader,

Since the Economic Opportunity Act of 1964 was launched, it is gratifying to note the considerable improvements made in our communities to reduce poverty and aid in self-sufficiency for so many individuals and families in need. Created in 1970, Quin Rivers Community Action Agency has developed several highly effective programs and initiatives to:

- Assist in developing healthy and productive families throughout our vast service area.
- Stimulate a better focus on and use of local, State, private and Federal resources to support and advance Quin Rivers’ mission through the commitment and engagement of an 18-member board of directors.
- Assist and enable low-income families and individuals of all ages, in rural settings, to gain the skills and knowledge essential to achieve self-sufficiency and become more productive citizens.
- Equip community-based clients with essential financial literacy skills to become more economically-prudent consumers.
- Partner with community organizations to become more responsive to the identified needs of the poor.
- And to, recognize and address the intersection of multi-generational poverty and violence.

In the words of Dr. Martin Luther King, Jr., “The time is always right to do what is right.”

Working smartly to address identified needs of our communities is a most rewarding and gratifying experience. I am pleased for the opportunity to partner with my colleagues across the agency to assist in building a brighter and more economically sound future for our clients.

Sincerely,

Jack O. Lanier
Executive Director
The King William County Summer Feeding Program: Increasing School Readiness with Nutritious Meals During the Summer for Food Insecure Children

A student’s ability to perform is closely tied to their diet and nutrition. Healthy and consistent eating habits result in higher academic achievements and marked behavioral improvements for students. Through collaboration with Crossroads Mission Center, the local faith community, businesses, and community support from across the county, this year’s summer feeding program provided much needed food to 96 children for 10 weeks and 35 volunteers contributed 747 hours of service, collectively driving 1,566 miles to deliver meals to children whose families experienced transportation barriers. The program provided 3,840 meals to area children in need.

Funding Provided by Dominion Energy

A New Video Series, “9 Visions of Hope”, is Educating the Community About Domestic Violence and Services Provided by The Project Hope Program

“9 Visions of Hope” is a mini video series produced by the Project Hope Program. This 9-part series captures the voices and stories of individuals who support our mission of ending violence in our communities. The individuals include a survivor of domestic violence, an employee of the Project Hope Program, the Vice President of Quin Rivers’ Board of Directors, Delegate Chris Peace, and many allied professionals who collaborate with the Agency’s advocacy and prevention teams on a daily basis. Videos will be available soon for viewing on QuinRivers.org.

Funding Provided by Altria

Nurturing Parenting Workshops: Evidence-Based Workshops for Child Abuse Prevention

The Nurturing Parenting Workshop, a collaboration between Quin Rivers’ Healthy Families program and Project Hope, Quin River’s Domestic and Sexual Violence program, offered two 10-week workshops designed to build nurturing skills as alternatives to abusive parenting attitudes and practices.

Quin Rivers offered concurrent workshops for adults and children ages 6+ designed to:

• Build self-awareness, positive self-image/self-esteem and empathy
• Teach alternatives to yelling and hitting
• Enhance family communication and awareness of needs
• Replace abusive behaviors with nurturing ones

Facilitators from both the Project Hope and Healthy Families Programs worked together to deliver the workshops to 12 participants. They look forward to offering the course again in the near future.

Funding provided by United Way of Greater Richmond & Petersburg and The Virginia Department of Social Services
Partners for Success: New Kent County Department of Social Services and Quin Rivers Partnered to Provide Financial Education to Residents in Need

Quin Rivers and New Kent County Department of Social Services collaborated to provide low-income families who have experienced financial hardship and required financial assistance from Social Services with knowledge and resources to aid in navigating their difficult financial situation and designing a plan to help build their financial future.

This year, 38 clients successfully completed the course and Quin Rivers looks forward to many more successful courses. Coursework included engaging participants in modules to identify their net worth; building on initial savings and spending plans; engaging in learning opportunities to build their financial capabilities; accessing resources that help save money; developing tactics to deal with creditors and avoid predatory lending; and building financial assets to achieve their goals.

Funding provided by the U.S. Department of Housing and Urban Development (HUD)

Quin Rivers Welcomed the Agency’s First AmeriCorps VISTA Member, Jessica Long!

AmeriCorps VISTA (Volunteers in Service to America) members bring their passion and perseverance where the need is greatest: to organizations that help eradicate poverty. An AmeriCorps VISTA member serves as a catalyst for change, living and working alongside community members to advance local solutions. Members make a year-long, full-time commitment to serve on a specific project at a nonprofit organization or public agency.

Ms. Long has worked diligently under the guidance of Mrs. Gillian Barney, Executive Assistant, to complete the FY17 Community Needs Assessment Report; establish a new donor database; and assist in the administration of the King William County Summer Feeding Program. Ms. Long’s work assists the Agency to better identify and meet the needs of clients and communities served. Thank you Ms. Long for all your hard work and efforts!

Funding Provided by The Corporation for National & Community Service (CNCS)

Serving the Under-Served: Growing Capacity to Engage Diverse Communities

This year, Quin Rivers’ staff and outreach programming grew substantially. The Agency hired two under-served population specialists to reach some of the community’s most vulnerable populations. Luis Arroyo, Hispanic Outreach Specialist, who works with Hispanic clients from both the Healthy Families and Project Hope Programs, and Helen Mays, the LGBTQIA+ and Elderly Populations Specialist for the Project Hope Program, will pursue culturally competent outreach and case management for these special populations.

Funding Provided by The Department of Criminal Justice
Victims of Crime Act: New Initiatives
Advocacy
Providing a Voice for Survivors of Violence

Project Hope
A domestic/sexual violence advocacy and prevention program.

“Court advocacy allows and provides the emotional support clients need in order to mentally handle the challenges of facing their abuser in court - especially while giving testimony on the stand.”
- Britany Brown;
Adult Advocate with the Project Hope Program

“Advocacy to me is being able to help someone get from crisis mode to a place where they are self-sufficient, and being able to see a client succeed at that and breathe a sigh of relief is the ultimate reward for me.”
- Alyssa Whitney;
Adult Advocate with the Project Hope Program
Court Advocacy

Advocates from the Project Hope Program assist survivors throughout their court experience. Whether a survivor wants help telling someone what happened, needs assistance reporting the crime, or desires assistance throughout a criminal trial, the Project Hope Program advocates are available to assist.

Services are available in the Counties of: Charles City, New Kent, King William, King & Queen, and The Town of West Point

Legislative Action Day

One day each year, Advocates for Domestic and Sexual Violence Survivors descend on Virginia’s General Assembly to attend their annual Legislative Action Day. This is a full day of meetings between Advocates and the Virginia Legislature, and their staff. Staff from the Project Hope Program attend and connect with representatives from the Agency’s service area to discuss new bills that could impact survivors of domestic and sexual violence.

RHART: Regional Hospital Accompaniment Response Team

Quin Rivers is proud to participate with The Regional Hospital Accompaniment & Response Team. RHART is a collaborative of advocates and volunteers who provide support to individuals in the emergency room who have become victims of sexual and intimate partner violence.

The RHART team is on-call 24 hours daily, 7 days per week, annually. This team is a collaborative of volunteers and staff from the YWCA Richmond, Quin River’s Project Hope Program, Safe Harbor, and Hanover Safe Place. In addition to providing emotional support, RHART volunteers connect survivors with community resources and follow-up services.

Project Hope staff cover roughly 8 shifts each month, for a total of 96 shifts annually, and provide roughly 1,152 hours of on-call coverage for the RHART program.

Quin Rivers

is committed to eliminating domestic and sexual violence in our communities. The goal is to provide a safe and supportive environment for survivors by:

- Assisting survivors in establishing a violence free life
- Holding perpetrators accountable for their violence
- Creating community norms that do not tolerate violence.

Project Hope: Adult Advocacy Services

Domestic and Sexual Violence affects individuals of every background in every community. The devastating physical, emotional, and psychological consequences of domestic violence can cross generations, and if left unaddressed, last a lifetime. Advocates from the Project Hope Program help survivors of all ages:

- Make sense of their current situation
- Connect with community resources
- Take control of their life

Services are available in the Counties of: Charles City, New Kent, King William, King & Queen, and The Town of West Point
“My friends at camp helped me to be brave, try new things, and be a leader”
– A Kid from the R.E.A.L. Kids Camp

“My motivation comes from personal experience and understanding that clients in crisis need a positive network in order to have a chance at a healthy outcome – Quin Rivers has a chance to be the starting point to that outcome”
– Chris Napier, Child and Youth Advocate for the Project Hope Program
Child and Youth Advocacy through the Project Hope Program

According to Futures Without Violence, 15.5 million children in the U.S. witness domestic violence annually. By age 17, over one-third of America’s children have been exposed to domestic violence. Witnessing violence can have a lasting impact on a child, and can result in fractured relationships, poor academic success, and even health problems that can last into adulthood.

Child & Youth Advocates from the Project Hope Program work to promote resiliency for children exposed to family violence by providing individual counseling, group counseling, and play sessions. Children meet with their advocate at school where they can learn to express their feelings and stay safe. This year, roughly 115 children received advocacy services.

Services are available in the Counties of: Charles City, New Kent, King William, King & Queen, and The Town of West Point


Children who are exposed to family violence are at increased risk for anxiety and depression, social isolation, physical and psychological aggression, and propensity to perpetuate the cycle of domestic violence. To address prevalent needs of children exposed to family violence and the potential negative consequences to their futures, Quin Rivers developed the R.E.A.L. Kids Camp. The R.E.A.L. Camp provides children with the opportunity to develop positive coping mechanisms, teaching them to thrive in difficult environments.

The R.E.A.L. Kids Camp, led by Advocates and Prevention Educators from the Project Hope Program, offers 3 two-week sessions, divided by age. The Camp is designed to provide therapeutic and experiential learning opportunities to children and teens who have witnessed or experienced family violence. The curriculum is designed to promote self-worth, enable children to mingle with peers who have had similar life experiences, decrease isolation, and work to build healthy coping and resiliency skills. The camp, now in its 5th year of programming, accommodates approximately 35 kids each summer.

Services are available in the Counties of: Charles City, New Kent, King William, King & Queen, and The Town of West Point

Quin Rivers

is committed to improving the lives of the community’s most vulnerable children and youth whose development and futures are threatened by the effects of poverty and violence. The Agency uses a multi-faceted approach to work with children, as the challenges they face are often complex and layered. Although the hope is that all of Quin Rivers’ programs improve the quality of life for families served, the above mentioned programs are developed specifically for children and youth.
Violence Prevention Education Services

The Project Hope Program works with community partners, including the Public Schools in the five counties served, to provide violence prevention education to children, teens, teachers, parents, and community members.

Educators use evidence-based curricula and facilitation to engage participants in one or multiple sessions. This programming is provided in flexible formats to adapt to the needs of a particular site and achieve the greatest impact. This year, 3,172 individuals received prevention education through the Project Hope program.

Services are available in the Counties of: Charles City, New Kent, King William, King & Queen, and The Town of West Point

Teen Action Team & Youth Led Prevention

Engaging youth as leaders is key to preventing teen dating abuse. Youth are the experts. They know which strategies will work and which will fail. They are knowledgeable about popular culture, technology, and the kind of messages that will influence their peers.

Project Hope’s Teen Action Team provides creative opportunities for teens to produce art, music, poetry, or theater, and share their personal experiences and vision for a world without violence. Teen Action Team takes place currently at two school sites. The Project Hope Program seeks to engage juniors and seniors in stopping violence.

Healthy Families Home-Visiting Service

The Healthy Families program provided 128 clients with free assistance in FY17. Healthy Families provides services to families during pregnancy and the first few years of a child’s life. Family Support Workers meet with parents in the privacy of their home to provide encouragement and support, promote positive parenting, improve childhood outcomes, and increase family self-sufficiency through education and community support.

Healthy Families’ four primary goals are to:

- Promote positive, nurturing, responsive parenting
- Improve child health and development
- Promote school readiness
- Prevent child abuse and neglect

During home visits, parents learn how to:

- Recognize and respond to their babies’ changing developmental needs
- Use positive discipline techniques
- Cope with the day-to-day stress of parenting in healthy ways
- Set and achieve family goals

Services are available in the Counties of: Charles City and New Kent

High Quality Child & Youth Intervention Programs yield between $4 - $9 return per $1 invested.

-National Forum on Childhood Policy & Program
Providing Equitable Education Opportunities to Youth

The Project Discovery Program is a free educational outreach program aimed at dropout prevention and access to higher education. Quin Rivers currently offers the program to students in grades 10-12 living in the City of Fredericksburg and Spotsylvania County. This year, the Project Discovery Program accommodated 132 participating students.

The Project Discovery Program encourages students to stay in and graduate from high school, and provides resources to help students make the transition to post-secondary education. Serving low-income and/or first generation college bound students, the program promotes education as a means to ending generational poverty. Through a well planned curriculum of workshops, community service projects, and college campus visits, the program:

- Builds a peer group of students who are all planning for and working towards college
- Assists both parents and students in learning about ways to help pay for post-secondary education
- Hosts campus visits for students and parents
- Helps students build better study habits, get better grades, and be ready for post-secondary education

Services are available in: Spotsylvania County and The City of Fredericksburg

Give a Child a Christmas: Spreading Holiday Cheer to Children in Need

The Give a Child a Christmas program, a collaboration between the Healthy Families & Project Hope Programs, provides children with gifts for the holiday season and the opportunity to experience Lewis Ginter’s Festival of Lights. The program brightens what could be a very difficult holiday season for survivors and their children by offering support, hope, and some seasonal joy.

The majority of children served are victims of family violence, child abuse or child neglect, or at risk of these, with their family situations often compounded by the added stress of poverty. The Give a Child a Christmas program is made possible by community partners, local businesses, and churches who are solicited in October. Special thanks to HDZG, Sunshine Sachs, Matthew’s Haven, Aspen Burger Company, EVB Bank, Lewis Ginter Botanical Gardens, all families and individual donors that make this program possible. Last year, thanks to their generosity, Quin Rivers was able to provide holiday gifts to 117 children.

Services are available in the Counties of: Charles City, New Kent, King William, King & Queen, and The Town of West Point

High school graduates earn $6,800 more per year and college graduates earn 3 times more than a high school drop out.

- VCU Center of Society & Health
Financial Wellness
A Pathway to Self-Sufficiency

“As a business owner in the community I feel it is important to participate and give back. I volunteer with the United Way out of Williamsburg; I’ve been working with the food bank, which Quin Rivers supports; and I am also on the Chamber of Commerce Board. To anyone considering supporting Quin Rivers or this amazing program for small businesses, I highly encourage your participation. Quin Rivers does amazing work in the community.”

– Kate Ferris, A Micro Lending Client

Financial Counseling
The Financial Literacy Program provides community-based workshops to educate and empower clients to reach their economic goals.

“With this program, Quin Rivers empowers families to take control of their finances, keep what they earn, and plan for their own financial future.”

– A Community Partner

Housing Counseling
The Housing Counseling Program assists clients in achieving financial stability.

“Before I felt like I was drowning in debt, but after the financial workshop I feel like I can breathe again, like I can see the light at the end of the tunnel. They helped me make a plan and now I have a goal for my future.”

– Ms. Hall, A Financial Literacy Client

Micro Loans
The Micro Lending Program offers capital for entrepreneurial start-up companies in rural communities.

Financial Wellness
A Pathway to Self-Sufficiency

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– Ms. Hall, A Financial Literacy Client
Financial Empowerment

For many low-income individuals and families, building wealth or owning assets may seem out of reach, however, through budgeting, pre-purchase counseling, and savings strategies, the dream of owning and maintaining a home can become a reality. Quin Rivers’ community-based programs are specifically designed for individuals with a variety of financial goals, including retirement planning, financial recovery, debt elimination, housing counseling, and home ownership. Financial stability may take time and require counseling tailored to a person’s unique situation. In FY17, counseling sessions and workshops impacted 76 individuals.

Sessions include:

• Improving understanding of financial concepts to take action and improve financial well-being
• Developing real-life financial skills that empower clients to build wealth
• Needs versus wants education to help identify and avoid predatory lending and financial scams
• Building a positive credit score
• Establishing and maintaining financial well-being

Services are available in the Counties of: Charles City, Culpeper, Fauquier, Hanover, King George, King & Queen, King William, New Kent, Spotsylvania, Stafford, The City of Fredericksburg, and The Town of West Point

Financial issues

not only impact one’s finances, they play a major role in stress, relationship problems, unhealthy coping behavior (alcohol, drugs, etc.) and lowers one’s self confidence. This stress often spills over into the time spent with friends, family and the workplace. Quin Rivers believes that economic inclusion—bringing everyone into the financial mainstream—is integral to the success of our region. If people are given a chance to access, obtain, and build concrete and tangible assets, such as savings or owning a home, they are more likely to participate in the workforce, pursue education, or engage in other activities that help them achieve self-sufficiency and economic mobility.

Housing Counseling

Quin Rivers’ Housing Counseling program is approved by the U.S. Department of Housing and Urban Development (HUD). Each service is designed to assist clients in achieving stability. The program offers in-person, one-on-one counseling and telephone counseling. Quin Rivers seeks to strengthen our community by creating opportunities for families and individuals to thrive. This year, Quin Rivers provided 144 clients with Housing and Financial Counseling. As a HUD-approved counseling agency, our workshops are designed to:

• Educate first-time homebuyers on the homeownership process
• Build financial stability
• Eliminate debt to promote long-term financial freedom

Additionally, we offer:

• Pre-Purchase Counseling- Homeownership education and individual counseling, aimed at assisting clients to fulfill their dream of homeownership
• Foreclosure Prevention*- Certified financial counselors assist homeowners who are in danger of foreclosure to find the best remedy to cure the default. Counselors work extensively with homeowners and their lenders to assess the current financial situation in order to develop an action plan to prevent foreclosure

*For foreclosure prevention services, the program assists with modification submissions only. No monetary funds are available. Quin Rivers’ counselors are not lenders or financial advisors.

Services are available in the Counties of: Charles City, Culpeper, Fauquier, Hanover, King George, King & Queen, King William, New Kent, Spotsylvania, Stafford, The City of Fredericksburg, and The Town of West Point
Homeless Prevention

An initiative to reduce homelessness, shorten the length of time individuals may remain homeless; and reduce the number of at-risk individuals returning to homelessness.

Project Hope

A domestic/sexual violence advocacy and prevention program.

“When I lost my apartment and had a newborn on the way, my housing counselor worked hard to help me get into a place of our own. She made sure I did everything necessary to get the help I needed and have a place to bring my child home to.”

- A Homeless Prevention Client

“VHSP, homelessness prevention program provides support to families in need of homelessness prevention. As a housing counselor, being able to help families obtain and/or maintain a sense of home is the most rewarding aspect of the program. Though financial support is temporary and sometimes limited, the positive effects the program has had on so many families has been unlimited and the rewards great.”

- Faith Brooks, Homeless Prevention Counselor

“Homelessness prevention services is a vital resource for survivors of domestic violence. In the month of September alone, Project Hope has provided rental assistance totaling over $2,500. This emergency assistance aids in survivors being able to leave their abusers, most of the time with their children, in an effort to start over.”

- Britany Brown, Project Hope Adult Advocate
Housing Assistance for Survivors of Domestic and Sexual Violence

The Project Hope Program recognizes that the immediate need of a survivor fleeing domestic violence is safety. Some survivors are able to safely live in their home with additional support through rental assistance, while others may require a stay in an emergency shelter or transitional housing program before re-entering their own independent housing. The Project Hope Program provides rental assistance to survivors in order to:

- Assist survivors in exiting shelter
- Maintain existing housing
- Regain housing after leaving an abuser

Having an affordable place to call home is crucial to survivors in order to reduce their risk of homelessness, as well as the possibility of future violence. This year alone, the Project Hope Program provided roughly $15,650 in assistance to survivors to enable them to maintain or regain housing.

Services are available in the Counties of: Charles City, New Kent, King William, King & Queen, and The Town of West Point.

Homeless Solutions

Quin Rivers provided prevention services to 60 clients as a part of the Virginia Homeless Solutions Program (VHSP), which is supported by The Virginia Department of Housing and Community Development. Prevention and Diversion are components of the Northern Neck Middle Peninsula local emergency crisis response system to ensure that homelessness is rare, brief, and non-recurring.

The overall goals of the VHSP program include:

- Reducing the number of individuals/households who become homeless
- Shortening the length of time an individual or household is homeless
- Reducing the number of individuals/households that return to homelessness

To accomplish these goals, Quin Rivers provides the following services under the Homeless Prevention Program:

Prevention

Homelessness prevention encompasses all efforts to prevent homelessness, including financial assistance and supportive services that address both the root causes and immediate triggers for homeless services.

Diversion

Diversion is a strategy that prevents homelessness for households seeking shelter by helping to identify immediate alternate housing arrangements and, if necessary, connecting individuals with services and financial assistance to help them secure/obtain more permanent housing.

Case Management

Families typically meet with a case manager to start housing stabilization planning immediately after being assessed and deemed appropriate for diversion. Housing planning involves both finding immediate housing and planning for longer-term housing stability.

Services are available in the Counties of: Essex, King and Queen, King William, Richmond County, Westmoreland, Lancaster, Northumberland, Matthews, Gloucester, and Middlesex.

People in crisis often feel trapped by the urgency and potentially devastating consequences of their situation, this is amplified when a crisis revolves around an individual or family’s housing. Quin Rivers is committed to helping those in crisis regain a sense of control and feeling of empowerment to actively overcome their obstacles and achieve self-sufficiency.

When communities invest in homeless prevention the rate of return is as high as $4 for every $1 spent, due to the reduction in other costs (medical, shelter, incarceration, police intervention) associated with homeless individuals.

Source: Virginia Department of Social Services.
Volunteer Program & Community Outreach

Volunteers completed **978 hours** this year!

Volunteers contributed **$22,556** by donating their time.

“As a Volunteer Coordinator, it is an honor to connect so many helping hands to our community members who are most in need. It is inspiring to witness the work that is accomplished through a community moved to action.”

- Lee Alistock, Outreach & Volunteer Coordinator

“We volunteer as a family because we want to instill a heart of giving in our children. Being engaged in the summer feeding program is a humbling experience and we are happy for the opportunity to serve our community”

- Geoff Lawerence, Summer Feeding Volunteer
Volunteers: Our Community in Action

Quin Rivers is committed to volunteerism as both an invaluable enhancement to the services provided and an opportunity for community collaboration. The Agency appreciates volunteers and strives for the highest levels of professionalism. Quin Rivers is grateful to all volunteers who generously gave their time to help further our mission.

(Pictured left to right: Yvonne Jones, Quin Rivers Board of Directors Member; Alyssa Whitney, Adult Advocate at Project Hope; Mishawn Glover, Child and Youth Advocate; Nancy Goodman, Quin Rivers Board of Directors Member.)

Outreach and Community Collaborations

Quin Rivers is committed to improving the lives of individuals and the communities we serve. Through leadership and collaboration with local, regional, national partners, county officials, and area organizations, the Agency works to address community needs in education, housing, financial stability, food insecurity, domestic and sexual violence, and healthy family dynamics. The Agency leads and participates in a number of community-based councils, collaboratives, and task forces within the service area.

Outreach and Collaborations include:

- New Kent County Outreach Council
- New Kent County/Charles City County Domestic/Sexual Violence Task Force
- King William/King & Queen County Domestic/Sexual Violence Task Force
- The King William Summer Feeding Program, a collaboration with Crossroads Mission Center
- Charles City County Health Coalition
- Chickahominy TRAID
- King & Queen County TRIAD
- New Kent County Fatality Review Team
- New Kent County Re-Entry Council
- Greater Richmond Continuum of Care
- Regional Collaborative for Domestic and Sexual Violence
- Regional Task Force for Domestic Violence in Later Life
- Rappahannock Council of Executives
- Family Assessment & Planning Team (FAPT)
- New Kent County Chamber of Commerce
- The Hispanic Chamber of Commerce
- The Fredericksburg Chamber of Commerce

(Pictured left to right: Dr. Jack O. Lanier, Quin Rivers’ Executive Director; Sarah Okolita, Client Services Director at Quin Rivers; Delegate Chris Peace.)

Community collaboration and service enables Quin Rivers to carry out the agency’s mission throughout the service area. Through collaborations and volunteer efforts, Quin Rivers is able to further invest in neighborhoods, empower residents to engage in community action, and to help move individuals to self-sufficiency.

For every $1.00 invested in volunteer and outreach programming, on average, $9.65 is returned to the community. Source: Corporation for National and Community Service
Last year, Quin Rivers programs served a total of **3,888 clients**.

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<thead>
<tr>
<th>Program Name</th>
<th>Clients Served</th>
<th>Cost Per Client</th>
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<tbody>
<tr>
<td>Healthy Families</td>
<td>128</td>
<td>$2,743</td>
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<tr>
<td>*Homeless Prevention</td>
<td>60</td>
<td>$3,850</td>
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<tr>
<td>*Financial/Housing Counseling</td>
<td>144</td>
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<td>Project Discovery</td>
<td>132</td>
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<td>*Project Hope</td>
<td>3,424</td>
<td>$204</td>
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Note: Not included in Project Hope’s client count are hotline calls received. In FY2017, Project Hope answered 514 calls.

* Denotes programs that serve clients outside of QRI’s service area. Client Counts include total number of clients served.

**Percentages for Programs-Clientes Served**

- **Healthy Families** supported **128** clients from pregnancy or within their child’s first few years of life (3%)
- **Homeless Prevention** worked with **60** clients to reduce homelessness in our service area (2%)
- **Housing Counseling** helped **144** clients find stable housing and understand their finances (4%)
- **Project Discovery** supported **132** first generation, low-income college bound students (3%)
- **Project Hope** advocated for **252** survivors for domestic and sexual violence and provided violence prevention education to **3,172** members of the community (88%)

*NOTE: Project Hope Client Count includes Prevention Education Services and may contain overlapping client counts.

*NOTE: Not included in Project Hope’s Client Count are hotline calls received. In FY2017, Project Hope answered 514 calls.

*NOTE: (*) = Programs that serve clients outside QRI’s Service Area. Client Counts include TOTAL # of clients served.
“Quin Rivers’ financial operations continue to receive high marks from the Virginia Office on Volunteerism and Community Service (OVCS) with respect to the backbone funding from the Community Services Block Grant (CSBG) Federal Grant. The CFO has served on multiple task forces, sub-committees, and training groups, and was nationally certified as a ROMA (Results-Oriented Management and Accountability) Implementer. Virginia was one of the PILOT states to use this approach to further the use of ROMA Next Generation as the method for reporting on and accounting for the outcomes of poverty reduction.”

- Rayford Harris, Jr., Chief Financial Officer

Quin Rivers Agency FY17 Unaudited Actuals

**Revenue**

- Private: 15%
- State: 12%
- Other: 5%
- Local Govt: 2%
- Federal: 66%

Total Budget: $1,902,342
Revenue: $1,918,101

**Expenses**

- Investing in our Operations: 27%
- Investing in our Clients: 15%
- Investing in our Employees: 58%

Investing In Our Communities: Our Financial Impact

- Caroline County: $6,024
- Charles City County: $265,745
- City of Fredericksburg: $113,028
- Hanover County: $1,004
- King and Queen County: $106,428
- King George County: $2,008
- King William County: $293,922
- New Kent County: $320,119
- Spotsylvania County: $55,352
- Stafford County: $6,024
A Community of Action
Honoring the Agency’s Partners and Donors

Quin Rivers could not provide the valuable services to individuals and families without support from donors and community partners.

“We support Quin Rivers because we value safe and healthy communities. Quin Rivers is a great partner for our schools, churches and law enforcement.”

-Elis Olsson, The Olsson Memorial Foundation

“The agency’s programs and services would not be possible without the funding provided by individuals, foundations, and local, state, and federal sources. Quin Rivers appreciates the trust placed in the organization by our investors as we continually strive to create opportunities to further these partnerships for the betterment of our communities.”

-Gillian Barney, Executive Assistant/Resource Development Specialist
Taking Action and Impacting Communities

Quin Rivers would like to thank the many foundations and grantors that financially support the mission of strengthening individuals, family and community development to eliminate poverty and build self-sufficiency.

- Altria Employee Giving Fund
- Dominion Energy
- E*TRADE Financial
- Elis Olsson Memorial Foundation
- Rappahannock United Way
- Project Discovery of Virginia
- United Way of Greater Richmond and Petersburg
- United States Department of Health and Human Services/Office of Volunteerism and Community Services
- United States Department of Housing and Community Development
- Virginia Department of Social Services
- Virginia Department of Criminal Justice Services
- Virginia Housing Authority
- Virginia Department of Housing and Community Development
- Charles City County
- King and Queen County
- King William County
- New Kent County
- The Town of West Point

Become a Corporate Partner

To join the distinguished list of those committed to fighting the War on Poverty, or to learn more about giving opportunities, please contact Gillian Barney at gbarney@quinrivers.org or visit our donation page on the Quin Rivers website.

Take Action Today!

Your gift today will go directly towards Quin Rivers’ life-changing programs that support Central Virginia’s most vulnerable individuals and families.

You can help provide:
- Advocacy for a domestic/sexual violence survivor
- Scholarships for a low-income student
- Counseling for individuals in financial crisis
- Shelter for someone without a home
- Education for new parents

Donations By Mail

If you prefer to make a donation by check, please make your check payable to Quin Rivers, Inc., and mail it to:
Quin Rivers, Inc
P.O. Box 208
New Kent, VA 23124

United Way Contributions

If you would like to make a donation through your United Way contribution, please designate Quin Rivers using the following codes:

Local Government and Schools Campaigns: 7368
United Way of Greater Richmond and Petersburg: 4525
Rappahannock United Way: 6433
The Teen Action Team from Project Hope presented their Healthy Relationships peer-to-peer curriculum at the Free Minds Free People Conference in Baltimore, Maryland this summer.

Staff participated in “Well Wishes” a self-care workshop to learn how to prevent burnout and care for themselves to better serve clients.

2017 Events

The Teen Action Team from Project Hope presented their Healthy Relationships peer-to-peer curriculum at the Free Minds Free People Conference in Baltimore, Maryland this summer.

2017 R.E.A.L. Kids Summer Camp for children who have witnessed or experienced domestic or sexual violence.

Quin Rivers welcomed staff and board members to celebrate the holiday season at the Annual Holiday Party.
In recognition of Prevent Child Abuse Month and Sexual Assault Awareness Month, the Healthy Families Program and Project Hope hosted a community film and conversation to explore ways to recognize and prevent abuse in our community.

In celebration of Prevent Child Abuse Month, the Healthy Families Program hosted their Annual Family Fun Day in Charles City County and welcomed many families from around the community.

Quin Rivers concluded the King William Summer Feeding Program with a Volunteer Appreciation BBQ. Volunteers provided 3,840 meals to area children in need and contributed 747 hours of service, collectively driving 1,566 miles.

The Project Hope Program hosted its annual Light up the Night Celebration in recognition of Domestic Violence Awareness Month. This was a night to celebrate community partners and their efforts to bring light to domestic violence.